

Parent code of conduct

As a parent/guardian of a club member we expect you to:

1. Make sure your child has the right kit for training and competitions as well as enough food and drink.
2. Ensure your child arrives to sessions on time and is picked up promptly.
3. Inform us if you're running late to collect your child or if your child is going home with someone else.
4. Complete all consent, contact and medical forms and update us straight away if anything changes.
5. Maintain a good relationship with your child's coach.
6. Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
7. Not enter poolside or interrupt training or competitions unless in an emergency situation.
8. I will encourage my child to obey the rules and teach them that they can only do their best.
9. I will behave responsibly as a spectator during training/events and treat members, coaches, committee members and other parents of members of both my child's organisation and any other organisation with due respect, in accordance with the Swim England commitment to equality and diversity.

As a parent/guardian of a club member we understand you have the right to:

1. Be assured that your child is safeguarded during their time with us.
2. Know how to access our club policies, rules and procedures.
3. Know who the Welfare Officer is and how to contact them.
4. Know that any concerns about your child's welfare will be listened to and responded to.
5. Know what qualifications and training those with responsibility for your child have.
6. Be informed of problems or concerns relating to your child, where appropriate.
7. Know the procedure should your child be involved in an accident or become injured.
8. Provide your consent or otherwise for photography and trips away.
9. Make a complaint to the club committee or Welfare Officer (as appropriate).

Any misdemeanours and breaches of this code of conduct will be dealt with by the Club Committee.